



Do you like to help others and are you confident using phone and computers as part of your daily work? Do you have previous experience in customer service roles?

WE'RE HIRING!

Webhelp Lithuania located in Kaunas is looking for more solution oriented people to join our call centre. As a *Customer Service Specialist* you will have the unique opportunity to work in partnership with one of our key clients *Norwegian Air Shuttle*.

Job description, tasks:

Answer of Customer Services related calls and e-mails;
Close work together with Team Leader to find the best solutions for customers;
Care and support for our partner's – Norwegian Air Shuttle – clients;
Provision of relevant information in a professional and timely manner;
Accurate data entry and use.

Requirements:

Willingness to help and solve requests;
Fluent Norwegian / Swedish / Finnish / Danish / Italian/ Spanish/ French / German language;
Good English skills;
Previous experience in customer service will be considered as an advantage;
Excellent communication and interpersonal skills;
Patience, positivity and friendliness.

We offer:

Paid training and experience with one of the leading low-cost airlines;
Permanent job contract from day one;
Competitive salary and bonuses;
Career possibilities;
International and friendly work environment;
Opportunity to practice languages and develop new skills;
Recognition, performance evaluation & feedback;
Health insurance and Friday snacks.

We are searching for you if you speak one of these languages:

	Norwegian;		Swedish;
	Finnish;		Danish;
	Italian;		Spanish;
	French;		German.



CONTACT US

To check current job openings, visit our website:

<https://webhelplithuania.teamtailor.com/jobs>



cv.lithuania@lv.webhelp.com



follow us @webhelplithuania