



## ITALIAN CUSTOMER CARE SPECIALIST (B2B)

“**HOTELSTON**” is an ambitious and fast growing wholesale travel service reservation company. Their platform is used by over 5000 travel agents and tour operators in Central and Eastern Europe. Company’s aim is to provide the best price and after-sale support for travel business professionals as well as end-customers.



In order to provide the best support for customers, currently company is looking for an ambitious **Customer Care Specialist (speaking Italian)** to join the team in Vilnius.

### COMPANY OFFERS OPPORTUNITIES TO:

- Employ your Italian language skills by providing support for customers and resolving customer issues and complains
- Daily be involved in tourism and operatively manage travel service (hotel, transfer, attraction) bookings
- Implement Your ideas and invest in your professional development
- Get a competitive salary and performance based bonuses
- Become a part of young and professional team and have superior offers for holiday and travel services
- Have a modern working atmosphere in City Center and 22 paid holidays per year
- Everyday enjoy a rest zone with football, free snacks, fruits, coffee and chats with colleagues

### IDEAL CANDIDATE:

- **Is fluent in Italian and English** (*used every day*)
- Has great problem solving skills, ability to manage multiple tasks simultaneously and is focus on details
- Is customer – oriented and have great communication skills (*experience in customer support would be advantage*)
- Has an interest in tourism

### Apply if this sounds like your next challenge:

Send your CV to [justina@peoplelink.it](mailto:justina@peoplelink.it) in an email named „*Italian Customer Care Specialist*“.  
If you have questions, call me by phone +37069827356.

Confidentiality is guaranteed. Only selected candidates will be contacted.

