



Does playing a critical role in protecting customers sound exciting to you? How about working for a global fintech company in a young and passionate team that is preventing money laundering and other illegal financial transactions?

We're seeking an <u>Associate</u>, <u>Anti Money Laundering Compliance</u> to work in our <u>Vilnius office</u>. In this role, you will operate within the Global Sanctions and Interdiction (GSI) team. The GSI is responsible for monitoring transactions and identifying potential Global Sanctions violations and protecting our brand and customers from possible fraudulent activities.

### Sounds interesting? Here are some specifics:

- Conducting investigations, servicing inquiries received over the phone, e-mail or working directly
  with money transfers utilizing back-office applications, verifying customer identification documents
  and making decision
- Providing support on anti-money laundering (AML) compliance program, including Global Sanctions and/or other internal programs while working with stopped payments
- Making accurate decisions assessing knowledge in AML Compliance field and communicate these decisions to Western Union agents, customers and/or service associates

#### What you will need to succeed:

- Good English language skills
- Availability to work on a shift schedule
- Being a self-motivated team player who is focused on providing the highest level of customer service
- · Attention to details, multitasking and analytical skills

## What will make you stand out:

- College degree or equivalent
- Additional languages (especially German, Spanish, French, Arabic)
- · Experience in customer service

#### What's in it for you?

- Full training provided during the first weeks
- Ongoing learning and career development opportunities with the ability to be involved in process improvements, initiatives and project work
- Interesting multicultural working environment with the ability to collaborate and link across borders with sector and technical experts in all parts of our business supported by cutting edge technology and systems
- Attractive base salary is on offer depending on skills and experience, along with a comprehensive benefits package
- As a member of our team you will be also be involved in our global employee recognition program

#### What it's like here:

Western Union (WU) is a company on the move! We believe that when money moves, better things can happen. From small businesses and global corporations, to families near and far, or NGO's in the most remote communities on Earth, WU helps people and business move money globally. We have a rich legacy of innovation, and are continuing to develop new and more convenient ways for our customers to send and receive money through digital, mobile and retail channels. We have a combined digital and retail network

that spans over 200 countries and territories. Some companies specialize in cash-based retail money transfer and others play only in digital. We are leaders in both!

Being on the Western Union team means being tenacious and goal-oriented. It means taking risks and quickly finding the path to success. It means having integrity, and finding ways to make things work. It means thriving as part of a diverse, global team of over 10,000 people who are committed to moving money for better. It means being driven to win, and to do work that makes a difference... on a global stage.

# Sounds like you? Apply now!

Inclusion and diversity are fundamental to our culture and success. Achieving our common vision depends on people with diverse backgrounds working together. Who knows; your unique point of view could be the key to our next groundbreaking idea. We'd love to explore that possibility! We are committed to equal employment opportunity regardless of race, color, religion, sex (including pregnancy or related medical conditions), national origin, sexual orientation, gender identity, age, disability, marital status or other protected category. If you have a disability or special need that requires accommodation, please contact us at <a href="mailto:careers@westernunion.com">careers@westernunion.com</a>.